

HOSPITAL HEALTHCARE UPDATE REPORT

Presented to the JCC-SFGH on January 27, 2015

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1. SFGH Pharmaceutical Service Successfully Completed Their First ASHP Pharmacy Resident Program Accreditation Survey

The SFGH Pharmaceutical Service successfully completed their first American Society of Healthsystem Pharmacists (ASHP) Pharmacy Resident Program Accreditation Survey. The surveyors were very impressed with the Post-Graduate Year One (PGY1) Residency Program, aimed at enhancing general competencies in managing medication-use systems and supports optimal medication therapy outcomes for patients. The surveyors noted the robust structure and development. Interviews and interactions with the multidisciplinary teams during the survey reinforced the surveyor's positive regard that the program "leaves no gaps" in implementation. The surveyors recommended that a second year (PGY2) be added to the Residency Program, to build upon the strong foundation that was provided in the first year.

2. SFGH Accredited by The Joint Commission

San Francisco General Hospital received letters of confirmations from The Joint Commission of its ongoing accreditation status based on the 2014 Triennial Accreditation Survey.

3. 340B Coalition Fundraiser to Benefit SFGH Foundation's CARE Program

An upcoming event (February 6, 2015) will be the 2nd Annual Fun Walk Charity Fundraiser sponsored by the 340B Coalition. Funds raised by this event will benefit the San Francisco General Hospital Foundation's Cancer Awareness Resources and Education (CARE) program, an initiative that helps the community's low-income cancer patients.

The 340B Coalition represents safety-net providers and programs participating in the Public Health Service's Section 340B drug discount program. The 340B Program offers

eligible safety net health care providers access to low-cost medications, which allows them to expand the type and volume of care they provide to the most vulnerable patient population, The 340B Coalition was created to assist providers with accessing and complying with the program while working with the Federal Government to improve implementation of the program.

The fundraiser event is part of the 340B Coalition Winter Conference. Our Chief Pharmacy Officer, David Woods, will be speaking at the conference on the HRSA audit process for clinics.

4. Family Health Center Participated as a City Partner in Initiative to Improve Patient-Clinician Experience

The Family Health Center participated as a City Partner in an initiative funded by the Robert Wood Johnson Foundation called "Flip the Clinic". "Flip the Clinic" is an open experiment to transform the patient-clinician experience. It is where patients and health practitioners improve medical care, together. In the words of the organizers: "We want to identify new tools, technologies, and strategies that empower every member of the health care environment – patients, clinicians, caregivers, administrators, and community members – to be more informed, engaged, and better able to communicate about health care both inside and outside the doctor's office."

The initiative includes day-long, collaborative workshops throughout the country with a diverse group of patients, clinicians, and other health care professionals to craft new ways to produce quality health care experiences. The first of these workshops was in San Francisco at the Presidio Observatory Deck on January 13. A team representing the Department of Family and Community Medicine and the Family Health Center attended and championed the concept of the Patient Advisory Board as a means of improving the health care experience.

5. Patient Flow Reports for December 2014

A series of charts depicting changes in the average daily census is attached.

6. Salary Variance to Budget by Pay Period Report

A graph depicting SFGH's salary variance between actual and budgeted by pay period is attached.